**CURRICULAM VITAE**

**Name:Pankaj Yashwant Koli Email:Pkoli43@gmail.com Ph:+919892467843 / +919325973130**

**CAREER OBJECTIVE:-**

Intend to build a career with leading corporate of hi-tech environment with committed & dedicated people, which will help me to explore myself fully and realize my potential.

**TECHNICAL EXPOSURE: -**

C ,C++

SQL

Unix,Linux

**EDUCATIONAL QUALIFICATION:** -

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **School \ College** | **Year of Passing** | **Percentage Obtained** |
| Diploma in Computer engineering | IBME,DELHI | 2012 | 60% |
| SSC | Shreeram,vidyalaya,airoli | 2007 | 50% |

**Work Experience**:

* **Payroll : Embee software PVT LTD**

**Client: Wipro Infotech**

**Project : Axis bank data center**

Duration: DEC 2015

Project: Axis Bank (DEC 2015 to MAY 2017)

Application Support Engineer (Finacle Core Banking Application )

**Project Description:**

Finacle is a core banking software package developed by Indian technology corporation Infosys. Finacle implementation provides a future-proof technology platform with robust Straight through Processing capabilities and support for true 24X7 multi-channel and multi-currency transactions

**Job Profile:-**

Solving Queries related to Finacle Core Banking Application.

Exposure with Finacle Application (Core Banking application - Finacle 10.x)

Experience on handling Finacle E Banking queries.

Experience on Handling queries related to Finacle application includes Term deposit, Loan accounts, SB accounts, Current accounts, Account Opening and Closure (i.e. saving, current, overdraft, Cash credit, overdraft), cash & Transfer transactions.

Performing EOD / BOD process like day end and day begging activities of branches and running the batches during the month end and year end on Unix systems.

Using SQL queries to solve/track the technical issues.

Helping the branches to resolve the problem occurred at the time of BOD/EOD.

Handling calls and responding to Branch queries through mails using TALISMA & UNIDESK mailing system, Responding to the calls received by branches on avaya application.

Handling the part of IT banking operations and understanding the queries faced by the branches

Handling User maintenance include id creation, password reset, id unlock of applications - Metagrid, Nishchint, CMS profound software.

Helping new comer’s to resolve the query quickly, forwarding the escalated queries to concern authorities, maintaining Knowledge database for future reference.

Giving support to all India Axis banks (3,500+) for Finacle Application related queries.

2 . **Payroll : Onward Eservices LTD**

**Client : Accenture**

**Project :AU Small Finance Bank L1 & L2 support (As on 10rd May 2017 to 14th oct 2017)**

**Job Profile:-**

Worked for **AU Small Finance Bank (AccentureProject**) for Flex cube System as a Applicaton Support Engineer Handle CRM and CBS Application

Handle Locker Related Issues.

Understanding the query and providing support through e-mail, telecom and tool.

Guided branches to handle queries related to all flex cube application

Guide branches about all the Fast Path

**3.Payroll :onward Eservices LTD**

**Project : Bank Of Baroda L1 & L2 support (As on 26th Oct to 22th dec)**

**Job Profile:-**

Solving Queries related to Finacle Core Banking Application.

Exposure with Finacle Application (Core Banking application - Finacle 10.x)

Experience on handling Finacle E Banking queries.

Experience on Handling queries related to Finacle application includes Term deposit, Loan accounts, SB accounts, Current accounts, Account Opening and Closure (i.e. saving, current, overdraft, Cash credit, overdraft), cash & Transfer transactions.

Performing EOD / BOD process like day end and day begging activities of branches and running the batches during the month end and year end on Unix systems .

Using SQL queries to solve/track the technical issues.

Helping the branches to resolve the problem occurred at the time of BOD/EOD.

Handling calls and responding to Branch queries through mails using SM mailing system, Responding to the calls received by branches on Cisco application.

Handling the part of IT banking operations and understanding the queries faced by the branches

Handling User maintenance include id creation, password reset, id unlock of applications - Metagrid, Nishchint, CMS profound software.

Helping new comer’s to resolve the query quickly, forwarding the escalated queries to concern authorities, maintaining Knowledge database for future reference.

Giving support to all India bank Of baroda (5000+) for Finacle Application related queries.

**Payroll :Integral Computer LTD .**

**Project : The Bank of Tokyo Mitsubishi UFJ Ltd, Mumbai**

**(As on 30th Jan 2018 to 27th May 2020 )**

BTMU is Japan's largest bank and one of the world’s largest, with offices throughout Japan and in 40 other countries.

**IT Responsibilities:**

* Managing more than 350 nos. of system in the Mumbai Branch
* Configuring Wise Thin Client terminals.
* Preparation of monthly expenditure on Systems, daily reports of System Status, and data backup .
* Maintenance of daily, monthly and quarterly fault received/rectified report of users and the Outsourced Engineer performance statistics.
* Adding and deleting new LAN users, Internet Users, RTGS Users and notes users.
* Managing and update of MacAfee Admin console. And troubleshoot virus related problem and installation in clients.
* Verify that peripherals are working properly
* Quickly arrange repair for hardware in occasion of hardware failure
* Update system as soon as new version of OS and application software comes out as per Bank policy.
* Implement the policies for the use of the computer system and network.

**Banking Responsibilities:**

* Performing SMILE (AS400) Batch operations for all branches, system backup, patch updations.
* To Perform Start of Day and End of Day Operations and smooth functioning of RBI Systems.
* Responsible for banking applications like OMAKASE, Augment, CTS, CHI, GCMS and its Vendor coordination.
* Responsible for Disaster Drill activities as per RBI Policies.
* GCMS Plus involving registering customers in server, applying for IC Card, OTP Token, handling customer’s system related issues etc.
* Handling User related issues pertaining to SMILE lists and application like STORQM, Link application, Omakase etc.
* Maintain good communication and information sharing with the other departments to control the batch operation.

**Payroll :Quess Corp Ltd .**

**(As on 10th Jun 2020 to 27th May 2022 )**

**Banking Responsibilities:**

**Using Tools:SQL,UNIX,LINUX**

* Performing SMILE (AS400) Batch operations for all branches, system backup, patch updations.
* To Perform Start of Day and End of Day Operations and smooth functioning of RBI Systems.
* Responsible for banking applications like OMAKASE, Augment, CTS, CHI, GCMS and its Vendor coordination.
* Responsible for Disaster Drill activities as per RBI Policies.
* GCMS Plus involving registering customers in server, applying for IC Card, OTP Token, handling customer’s system related issues etc.
* Handling User related issues pertaining to SMILE lists and application like STORQM, Link application, Omakase etc.
* Maintain good communication and information sharing with the other departments to control the batch operation.

Payroll :Miscot System .

Project : (Suryoday bank), Mumbai.

**(As on 03rd Jun 2022 to Till now)**

**FinacleVersion**10x

Responsibilities:ProvidingFinacleApplicationSupportandCustomizationsupportinFinacle10XCore

ProvidingNavigationalsupportforresolvingthequeriesrelatedtoCashHandling,Liabilities,LoansandAdvances,Clearingandremittancesissues.

Application support for EOD,BOD and ISOLOP.

Interaction with RTGS/NEFT/ECS transactions.

GuidetoBankTeamtoOpeningorClosureofOfficeaccountsandreplicationofthesametootherserviceoutletsandexecutionofBatchJobs.

Scheme code creation for banks.

ProvidingapplicationsupporttoenduserinFinacle softwareFrontendsaswellasbackend(SQL/PLSQL).

Resolving post migration related queries which are raised by Bank user.

Investigatingofqueries/issues,raisedbyvarioususerlodgedthroughtelephone,E-mailorqueriestrackingapplication–WiproE-helpline.

Creation of Scheme code through GSPM menu option.

GL creation for any scheme and for office account through GLSHM.

Replication of GL code through GLSHR.

Office account open and close through ACMDB/ACZDB.

SOL creation through BRTM/SCFM.

Code creation through RRCDM.

Charges Event Creation through PTTM.

Amount slab creation through ASTM.

Batch jobs Creation, replication and execution through BJSTM/BJE.

WorkedonmoduleslikeInventory,Loan,Deposit,Transaction(Clearing),RTGS/NEFT,

KnowledgeofCRMModuleFinacle10x

Customize Menu issue Support.

Checking batch job failure issue and getting RCA for the same.

Solving the issues raised by Branch through Tickets.

PreparingSQLUpdateandinsetanddeleteQueriestoSimplifytheRoutineWork.

Fi Resolving the issues by checking xml logs for failed response

Technical

Finacle10x

SQL

Linux

Putty

Arcos

**STRENGTHS:**

1. Creative problem solving.

2. Creative designing skills

**HOBBIES:**

Listening Songs.

Travelling

Playing game

**PeRSONAL profile:**

Date of Birth : 3rd Aug 1991

Gender : Male

Language : English, Hindi, & Marathi

Marital Status : Married

Nationality : Indian

I hereby declare that the above information is true to the best of my knowledge & belief.

**Date: (PANKAJ Y KOLI)**